# **Client Services Agreement**

This Client Services Agreement ("Agreement") is entered into by and between Eunice Lo, 15511 W Hwy 71, Suite 110-240, Bee Cave, TX 78738 ("Consultant"), and [insert client name], [insert client address] ("Client"). The Client and Consultant are sometimes referred to herein as the "Parties" and individually as "Party."

Whereas, the Consultant is an astrologer and manifestation coach who provides coaching and consulting services utilizing astrology and manifestation techniques; and

Whereas, the Client wishes to be provided the Consultant's services and Consultant agrees to provide said services to the Client in accordance with the terms and conditions of this Agreement.

NOW, THEREFORE, in consideration of the mutual covenants and promises contained herein, and other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, and intending to be legally bound, the Parties agree as follows:

#### 1. Services

- 1.1. Consultant will perform certain coaching and consulting services as more particularly described in a Consulting Services Order ("CSO") which will be entered into from time to time and upon execution by the Parties and will be incorporated and made part of this Agreement (the "Services"). Prior to commencement of the Services, a CSO will be prepared, in the form attached hereto as Addendum A. Each CSO will be a separate document executed by the Parties in connection with each discrete Service or designated period of Services undertaken by Consultant. In the event of a conflict between the terms of a CSO and the terms of this Agreement, the terms of this Agreement shall supersede and control, unless the CSO expressly identifies the conflict and thereby amends the terms of this Agreement, with such change to the Agreement terms to be effective only for that CSO. No obligation to either provide or pay for any Services shall be incurred by either Party until such time that a CSO has been executed by authorized representatives of both Parties. The existence of this Agreement shall not be construed as imposing any obligation upon the Consultant to agree to an CSOor to otherwise perform any Services for the Client.
- **1.2.** This is not an exclusive engagement as to Consultant. Consultant may perform services for and contract with other additional clients, persons, or companies as Consultant, in its sole discretion, sees fit.

# 2. Fees and Expenses

- **2.1. Fees.** As full and complete compensation for performing all Services specified in this Agreement and for assuming all duties, responsibilities, and obligations required by this Agreement, Client will pay the fees ("the Fees") in accordance with the terms of this Agreement and in any CSO entered into by the Parties. Rates are exclusive of taxes, levies, duties, governmental charges, and expenses (except for any Consultant's income taxes), which amounts, if any, will be billed to and paid by Client. Client agrees and acknowledges that all payments are non-refundable, except as specifically provided by Section 10.02 and 10.03 herein. Client will remain responsible for full payment of the Fees for the Services agreed upon in any CSO regardless of whether Client utilizes all Services in the applicable CSO. Consultant reserves the right to update the Fees at the Consultant's sole discretion during the term of this Agreement.
- **2.2. Expenses.** Client shall pay Consultant for reasonable expenses incurred in the performance of this Agreement as detailed in the applicable CSO (the "Expenses").
- **2.3. Billing and Payment.** Consultant shall prepare and submit invoices to the Client via email or in person for all Services to be performed and Expenses incurred as provided in each CSO. Invoices are due upon receipt and must be paid in full prior to the commencement of any Services. Client will pay invoices in U.S. dollars at the rates provided in the CSO. Payments due hereunder may be made by Paypal, or such other method as may be agreed upon by the Parties in writing.

#### 3. Consultant- Client Relationship, Not Medical Treatment

- **3.1.** Client is solely responsible for creating and implementing his/her own physical, mental, emotional well-being, and financial decisions, choices, actions, and results arising out of or resulting from the Services and interactions with the Consultant. As such, the Client agrees that the Consultant is not and will not be liable or responsible for any actions or inaction or for any direct or indirect result of the Services provided by the Consultant. Client further acknowledges that the Services are not medical, mental health or psychological advice whatsoever.
- **3.2.** Client acknowledges and understands that the Services do not involve the diagnosis, treatment, prevention, or cure in any manner whatsoever any physical ailment, or any mental or emotional issue, disease, or condition and that coaching is not to be used as a substitute for counseling, therapy, psychotherapy, psychoanalysis, mental health care, substance abuse treatment, or other professional advice by legal, medical or other qualified professionals. It is the Client's exclusive responsibility to seek such independent professional guidance as needed. If Client is currently under the care of a mental health or health care provider, it is recommended that the Client promptly inform the health care provider of the nature and extent of the consulting and coaching relationship agreed upon by the Client and the Consultant. Client will not disregard professional medical advice or delay seeking professional advice because of information received through the Services.
- **3.3.** Client acknowledges and understands that the Services may involve different areas of his or her life, including without limitation, work, finances, health, relationships, education, and recreation. The Client agrees that deciding how to handle these issues, incorporating the consulting and coaching provided as a part of the Services into those areas, and implementing choices is exclusively the Client's responsibility.
- **3.4.** The Client understands the nature of the Services depends upon the Client's honest communication, openness to feedback and assistance, and dedication of sufficient time to participate fully in the Services.
- **3.5.** Consultant may recommend relevant vendors for specialized services; Consultant stipulates that it has no financial interest or other collusive prior agreement with any vendor recommended under this Agreement, and is not in any manner responsible for Client's utilization of their services or products.

## 4. Disclaimer of Warranty.

The Services to be performed hereunder, and any associated deliverables, are provided "AS-IS" to Client. Consultant represents only that Consultant shall perform the Services promptly and with diligence for strictly educational purposes only as an Independent Contractor. Consultant does not warrant in any form the results or achievements of the Services. Client accepts and agrees that Client is 100% responsible for their progress and results from the Services. Consultant makes no representations, warranties, or guarantees verbally or in writing. Client understands that because of the nature of the Services and extent, the results experienced by each client may significantly vary. Any advice, guidance, and coaching is educational only and for consideration by Client within the context of Client's own experience and environment, and provided for Client to consider in reaching Client's own final decisions and conclusions as to how best to proceed. Consultant assumes no responsibility for errors or omissions that may appear in any materials provided as a part of the Services. Client is responsible for his or her own actions and decisions, including its decision to utilize the Services.

EXCEPT AS EXPRESSLY PROVIDED ABOVE, NO WARRANTIES, EXPRESS, IMPLIED, STATUTORY OR OTHERWISE, APPLY TO THE SERVICES OR DELIVERABLES PROVIDED UNDER THIS AGREEMENT, OR AS TO THE RESULTS WHICH MAY BE OBTAINED THEREFROM. CONSULTANT DISCLAIMS ALL IMPLIED WARRANTIES INCLUDING, BUT NOT LIMITED TO, THE WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR AGAINST INFRINGEMENT. NO ORAL OR WRITTEN INFORMATION OR ADVICE

GIVEN BY CONSULTANT, ITS AGENTS OR EMPLOYEES, SHALL CREATE A WARRANTY OR IN ANY WAY INCREASE THE SCOPE OF CONSULTANT'S LIMITED WARRANTY. CONSULTANT SHALL NOT BE LIABLE FOR ANY SERVICES OR WORK PRODUCT OR DELIVERABLES PROVIDED BY THIRD PARTY VENDORS IDENTIFIED OR REFERRED TO THE CLIENT BY THE CONSULTANT DURING THE TERM OF THIS AGREEMENT, PURSUANT TO ANY CSO OR OTHERWISE.

5. Ownership of Work Product by Consultant; Licensing. In the event that the Consultant provides any deliverables as a part of the Services, Consultant retains all ownership rights and copyrights in said deliverables, whether or not derived using feedback and input from Client. Consultant hereby grants the Client an irrevocable, non-exclusive, worldwide license to use any deliverables for Client's personal use, and not for resale or distribution of any kind or in any manner external to Client. All intellectual property rights in all pre-existing works and derivative works of such pre-existing works and other deliverables and developments made, conceived, created, discovered, invented or reduced to practice in the performance of the Services hereunder are and shall remain the sole and absolute property of Consultant. It is understood and acknowledged that Consultant is an independent contractor generally engaged in providing services to many different individuals, entities, and organizations.

## 6. Confidential Information

- **6.1. Confidential Information.** All information that the Client discloses to the Consultant in any format, whether verbal, tangible, electronic, or other form, as a part of or during the course of the Services, will be held as confidential by each party and shall be considered Confidential Information ("Confidential Information"). Further, Consultant shall not disclose Client's identity in any manner except as provided in Section 6.03 below.
- **6.2. No Legally Privileged or Confidential Relationship**: The relationship between the Consultant and the Client is not a legally confidential relationship (like the medical and legal professions) and thus communications are not subject to the protection of any legally recognized privilege. The Consultant agrees not to disclose any information pertaining to the Client or use the Client's name as a reference without the Client's written consent.
- **6.3. Exclusions from Confidential Information**. Confidential Information does not include information that: (a) was in the Consultant's possession prior to its being furnished by the Client; (b) is generally known to the public or in the Client's Industry; (c) is obtained by the Consultant from a third party, without breach of any obligation to the Client; (d) is independently developed by the Consultant without the use of or reference to the Client's confidential information; or (e) the Consultant is required by statute, lawfully issued subpoena, or by court order to disclose; (f) is disclosed to the Consultant and as a result of such disclosure the Consultant reasonably believes there to be an imminent or likely risk of danger or harm to the Client or others; and (g) involves illegal activity. The Client also acknowledges his or her continuing obligation to raise any confidentiality questions or concerns with the Consultant in a timely manner.
- **6.4. Use of Confidential Information; Standard of Care.** The Consultant shall maintain the Confidential Information in strict confidence and, other than as expressly authorized in this Agreement, shall disclose the Confidential Information only in discussions during the Services. The Consultant shall use the same degree of care as it uses with respect to its own similar information, but no less than a reasonable degree of care, to protect the Confidential Information from any unauthorized use, disclosure, dissemination, or publication. Consultant shall only use the Confidential Information in furtherance delivering and receipt of the Services and agrees not to use the Client's Confidential Information for any other purpose or for the benefit of any third party, without the prior written approval. Notwithstanding anything to the contrary herein, Consultant shall be permitted to disclose any and all information, including, but not limited to any Confidential Information of Client, when doing so becomes reasonably necessary, in Consultant's sole discretion, to defend itself against legal action(s) involving Client, to

commence legal action against Client, and/or to resolve or defend itself in the context of payment disputes, mediations, arbitrations, or any other type of dispute involving Client.

- **6.5.** Retention and Use of Deidentified Personally Identifiable Information. Client consents to the Consultant's anonymization and aggregation of records, notes, and other feedback, including Confidential Information, provided by the Client during consulting and coaching sessions for the purpose of statistical analysis and research. Such records shall be anonymized and deidentified such that reidentification is not possible. Client further consents to the retention of such anonymized records regardless of the termination of this Agreement.
- **6.6. Required Disclosures.** If either Party is required by statute, lawfully issued subpoena, or by court order to disclose legal action to disclose Confidential Information received under this Agreement, such Party shall, unless prohibited by applicable law, provide prompt written notice to the other Party to allow the other Party an opportunity to seek a protective order or other relief it deems appropriate, and the Party in receipt of the legal order shall reasonably assist disclosing Party in such efforts at the other Party's reasonable expense. If disclosure is nonetheless required, the Party responding to the order shall limit its disclosure to only that portion of the Confidential Information which it is advised by its legal counsel must be disclosed.
- **6.7. Confidentiality Concerns.** The Client acknowledges his or her continuing obligation to raise any confidentiality questions or concerns with the Consultant in a timely manner.
- **7. Indemnification.** Client shall defend, indemnify, and hold harmless Consultant against any and all liabilities and expense whatsoever including without limitation, claims, damages, judgments, awards, settlements, investigations, costs, attorneys fees, and disbursements which any of them may incur or become obligated to pay arising out of or resulting from the Services and related deliverables, excluding, however, to the extent that any such expenses and liabilities may result from a material breach of this Agreement or gross negligence or willful misconduct by Consultant. Client shall defend Consultant (or pay for the defense, at Consultant's option) in any legal actions, regulatory actions, or the like arising from or related to this Agreement. SECTION 7 STATES THE ENTIRE OBLIGATION AND THE EXCLUSIVE REMEDIES WITH RESPECT TO THE INDEMNIFICATION OBLIGATIONS PURSUANT TO THIS AGREEMENT.

# 8. RELEASE; LIMITATION OF LIABILITY; WAIVER OF ACTIONS.

In consideration of the Services, Client hereby agrees to release, waive, acquit, discharge, indemnify, defend, hold harmless and forever discharge Consultant, its contractors, officers, employees, directors, subsidiaries, principals, agents, heirs, executors, administrators, successors, assigns, and related entities (hereinafter "Releases") from any and all damages that may result from any claims arising from this Agreement, any other agreements, all actions, causes of action, contracts, claims, suits, costs, demands and damages of whatever nature or kind in law or in equity arising from Client's participation in the Services. Client agrees to independently assess and thereafter accept any and all risks of participation, whether foreseeable or unforeseeable. Client agrees that Consultant will not be held liable for any damages of any kind resulting or arising from the Services, including but not limited to; direct, indirect, incidental, special, negligent, consequential, or exemplary damages happening from the use or misuse of Services. Consultant assumes no responsibility for errors or omissions that may appear in any of the Program materials.

IN NO EVENT SHALL CONSULTANT BE LIABLE UNDER THIS AGREEMENT TO THE OTHER PARTY FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, STATUTORY, SPECIAL, EXEMPLARY OR PUNITIVE DAMAGES, INCLUDING, BUT NOT LIMITED TO, LOST PROFITS, LOSS OF USE, LOSS OF TIME, INCONVENIENCE, LOST BUSINESS OPPORTUNITIES, DAMAGE TO GOODWILL OR REPUTATION, AND COSTS OF COVER, REGARDLESS OF WHETHER SUCH LIABILITY IS BASED ON BREACH OF CONTRACT, TORT, STRICT LIABILITY OR OTHERWISE, AND EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR SUCH DAMAGES

COULD HAVE BEEN REASONABLY FORESEEN. SUBJECT TO THE CLIENT'S OBLIGATION TO PAY THE FEES TO THE CONSULTANT, AND WITHOUT ALTERING THE NON-REFUNDABLE NATURE OF FEES AS PROVIDED HEREIN, CONSULTANT'S ENTIRE AGGREGATE LIABILITY FOR ANY POSSIBLE CLAIMS RELATING TO THE SERVICES OR THIS AGREEMENT SHALL IN NO EVENT EXCEED THE FEES PAID BY THE CLIENT FOR SUCH SERVICES.

**9. Term & Renewal.** This Agreement shall commence on the Effective Date and thereafter shall remain in effect for one (1) year unless terminated earlier by either Party as set forth in Section 10 of the Agreement. This Agreement will automatically renew for successive one (1) year renewal terms unless terminated by either party in accordance with Section 10.

#### 10. Termination

- **10.1. Termination by Client for Convenience.** Client may terminate this Agreement and any CSO issued pursuant thereto at any time. The Client acknowledges that all payments made at the time of termination are non-refundable.
- **10.2. Termination by Consultant for Convenience.** While Consultant shall use its best efforts to provide the Services to Client, Consultant may terminate this Agreement and any CSO issued pursuant thereto at any time, and in such case agrees to refund any prepaid Fees to the Client for Services not yet provided at the rates stated in the applicable CSO or the prorated amount any annual retainer fee based on the number of whole months remaining at the time of Consultant's termination. Client acknowledges that other than as provided in this Section 10.02 and 10.03, all payments to Consultant are non-refundable.
- 10.3. Termination by Consultant for Cause. Consultant is committed to providing Client with a positive experience, and Client, therefore, agrees that the Consultant may, at its sole discretion, terminate this Agreement with a refund of any prepaid Fees to the Client for Services not yet provided at the rates stated in the applicable CSO or the prorated amount any annual retainer fee based on the number of whole months remaining at the time of Consultant's termination, and/or limit or suspend, Client's access to Services if Client: 1) becomes disruptive to Consultant; 2) fails to follow Services guidelines and/or is difficult to work with in a manner that reasonably interferes with the provision of Services or that impairs Consultant's relationships with other clients, including but not limited to abuse of the unlimited service on retainer; or 3) violates the terms and conditions of this Agreement and any CSO, as determined by Consultant in its sole discretion.
- **10.4. Obligations upon Termination.** Upon termination, except as provided in Section 6.05, the Consultant shall destroy the Client's Confidential Information that is in its possession or control at the time of termination, upon request provide Client with written confirmation of said destruction. The Consultant's obligations under Section 6 shall survive the termination of this Agreement.
- **11. Force Majeure.** Neither Party shall be liable hereunder for any failure or delay in the performance of its obligations under this Agreement, except for the payment of money, if such failure or delay is on account of causes beyond its reasonable control, including civil commotion, war, fires, floods, accident, illness, earthquakes, inclement weather, telecommunications line failures, electrical outages, network failures, governmental regulations or controls, casualty, strikes or labor disputes, terrorism, acts of God, or other similar or different occurrences beyond the reasonable control of the Party so defaulting or delaying in the performance of this Agreement, for so long as such force majeure event is in effect. Each Party shall use reasonable efforts to notify the other Party of the occurrence of such an event within five business days of its occurrence.

# 12. Governing Law; Arbitration.

This Agreement will be governed by and interpreted in accordance with the laws of the State of Texas, without giving effect to the principles of conflicts of law of such state, and regardless of whether a Party is or may become a resident of another state or nation. The UN Convention on Contracts for the International Sale of Goods shall not apply to this Agreement. Any controversies or disputes arising out of or relating to this Contract shall be resolved first by attempting mediation, and if unable to mediate a settlement agreement, by binding arbitration in accordance with the Texas General Arbitration Act. The Parties shall select a mutually acceptable arbitrator knowledgeable about issues relating to the subject matter of this Contract. In the event the Parties are unable to agree to such a selection, either Party may apply to a court of competent jurisdiction for the appointment of an arbitrator. The arbitration shall take place in Travis County, Texas. All documents, materials, and information in the possession of each party that are in any way relevant to the dispute shall be made available to the other party for review and copying no later than 30 days after the notice of arbitration is served. The arbitrator shall not have the authority to modify any provision of this Contract or to award punitive damages. The arbitrator shall have the power to issue mandatory orders and restraint orders in connection with the arbitration. The decision rendered by the arbitrator shall be final and binding on the Parties, and judgment may be entered in conformity with the decision in any court having jurisdiction. The agreement to arbitration shall be specifically enforceable under the prevailing arbitration law. This section provides the sole recourse for the settlement of any disputes arising out of, in connection with, or related to this Agreement, except that a Party may seek a preliminary injunction or other injunctive relief in any court of competent jurisdiction if in its reasonable judgment such action is necessary to avoid irreparable harm.

- **13. Attorney's Fees.** If either Party incurs any legal fees associated with the enforcement of this Agreement or any rights under this Agreement, the prevailing Party shall be entitled to recover its reasonable attorney's fees and any court, arbitration, mediation, or other litigation expenses from the other Party.
- **14. Collection Expenses.** If Consultant incurs any costs, expenses, or fees, including reasonable attorney's fees and professional collection services fees, in connection with the collection or payment of any amounts due it under this Agreement, Client agrees to reimburse Consultant for all such costs, expenses, and fees.
- **15. Assignment.** Neither Party hereto may transfer or assign this Agreement. This Agreement shall be binding upon the heirs, executors, administrators, successors, and assigns of the Parties hereto. Nothing herein shall be construed to be to the benefit of any third party, nor is it intended that any provision shall be for the benefit of any third party.
- **16. Severability; Novation.** If any provision or portion of this Agreement shall be rendered by applicable law or held by a court of competent jurisdiction to be illegal, invalid, or unenforceable, the remaining provisions or portions shall remain in full force and effect. If a Court or Arbitrator finds that any provision of this Agreement is invalid or unenforceable, but that by limiting such provision it would become valid and enforceable, then such provision shall be deemed to be written, construed, and enforced as so limited.
- **17. Headings; Construction.** The headings/captions appearing in this Agreement have been inserted for the purposes of convenience and ready reference, and do not purport to and shall not be deemed to define, limit or extend the scope or intent of the provisions to which they appertain. All pronouns and all variations thereof shall be deemed to refer to the masculine, feminine, neuter, singular or plural as the identity of the person or persons may require.
- **18. Survival.** Each term and provision of this Agreement that should by its sense and context survive any termination or expiration of this Agreement, shall so survive regardless of the cause and even if resulting from the material breach of either Party to this Agreement.
- **19. Rights Cumulative.** The rights and remedies of the Parties herein provided shall be cumulative and not exclusive of any rights or remedies provided by law or equity.

- **20. Counterparts.** This Agreement may be executed in one or more counterparts, each of which will be deemed to be an original, but all of which together will constitute one and the same instrument, without necessity of production of the others. An executed signature page delivered via facsimile transmission or electronic mail, or electronic signature shall be deemed as effective as an original executed signature page.
- **21. Authorized Signatories.** It is agreed and warranted by the Parties that the individuals signing this Agreement on behalf of the respective Parties are authorized to execute such an agreement. No further proof of authorization shall be required.
- **22. Notices; Consent to Electronic Communications.** All notices or other communications required under this Agreement shall be digital and shall be deemed effective when received by email or e-signature platform(s) of Consultant's choice. Client agrees to conduct business electronically and to be bound by such as though it were an original and personally signed contract in writing, pursuant to the Uniform Electronic Transactions Act (Texas Business and Commerce Code Section 322.001). Client agrees that Consultant may utilize the email address provided for completion of this Agreement for all notification purposes, and Client agrees it will notify Consultant of any change(s) in the future.
- **23. Waiver.** No waiver of any term or right in this Agreement shall be effective unless in writing, signed by an authorized representative of the waiving Party. The failure of either Party to enforce any provision of this Agreement shall not be construed as a waiver or modification of such provision, or impairment of its right to enforce such provision or any other provision of this Agreement thereafter.
- **24. Entire Agreement; Modification.** This Agreement, and each CSO executed pursuant to this Agreement, is the entire Agreement between the Parties with respect to the subject matter hereof and supersedes any prior agreement or communications between the Parties, whether written, oral, electronic or otherwise. No change, modification, amendment, or addition of or to this Agreement or any part thereof shall be valid unless in writing and signed by authorized representatives of the Parties. Each Party hereto has received independent legal advice regarding this Agreement and their respective rights and obligations set forth herein. The Parties acknowledge and agree that they are not relying upon any representations or statements made by the other Party or the other Party's employees, agents, representatives or attorneys regarding this Agreement, except to the extent such representations are expressly set forth in this Agreement.

In witness whereof, the Parties hereto have fully read, reviewed, and at their discretion had the Agreement reviewed by independent counsel, and executed this Agreement on the date set forth below to be fully effective on the latest date of signature by the Parties below ("Effective Date").

CLIENT	CONSULTANT
Ву:	By: Eunice Lo
Name:	Name: Eunice Lo
Title:	Title: Coach & Consultant
Email Address:	Email Address: bravenewreal@gmail.com
Date:	Date:

## Addendum A – Client Services Order(Example)

This is the Exhibit A referenced within that certain Coaching & Consulting Agreement ("Agreement") made and entered into between the Parties on [Insert Date] (the "Effective Date") between [Insert Client Name] ("Client") and Eunice Lo ("Consultant") located at 15511 W Hwy 71, Suite 110-240, Bee Cave, TX 78738. The Services as described herein shall be provided by the Consultant to the Client pursuant to the terms and conditions of the Agreement.

## **DESCRIPTION OF SERVICES:**

- [Description of Services]
- [Insert Amount of Time, e.g., 5 hours and 30 minutes] of consulting time. The first consulting session shall last, at a minimum, 1 hour. The minimum appointment length is 30 minutes regardless of whether the full appointment time is utilized.
- Annual Consulting Retainer: The Annual Consulting Retainer includes priority scheduling and unlimited coaching sessions, and/or consulting sessions,] subject to scheduling approval by the Consultant.

#### **FEES AND EXPENSES:**

- Annual Retainer: \$2400.00 / year. The retainer year begins on the date full payment is made.
- **Consulting Sessions**: Initial Appointment 1-hour minimum fee: \$180.00 30-minute minimum appointment fee: \$90.00

Each Additional Minute Fee: \$3.00 per minute

**PAYMENT:** Upon execution of this CSO, Consultant shall send Client an invoice for full payment of the above agreed upon fees via email or in person. Any invoice issued pursuant to an executed CSO must be paid in full before any appointments will be scheduled or Services will be provided. Except as provided in the Agreement, the Fees paid for any Services, including Annual Consulting Retainer Fees, are non-refundable.

**APPOINTMENT SCHEDULING, CANCELATIONS & EXPIRATION**: Client may request and schedule appointments with Consultant using text messaging or email. Appointment requests should be at least 48 hours in advance of the requested time. Consultant retains the right to refuse any requested appointment time and availability is at the sole discretion of Consultant.

If Client cancels any appointment, the Client may reschedule the appointment at a mutually agreeable time.

Client acknowledges and agrees that in consideration for Consultant forgoing other Client opportunities based upon the consulting time purchased herein, any fees paid for consulting time not utilized within one year of invoice payment shall be considered forfeit and non-refundable. In witness whereof, the Parties hereto have executed this CSO to the Services Agreement on the date set forth below.

CLIENT	CONSULTANT
Ву:	By: Eunice Lo
Name:	Name: Eunice Lo
Title:	Title: Coach & Consultant
Email Address:	Email Address: bravenewreal@gmail.com
Date:	Date: